

To Whom It May Concern:

Back in April of 2010, we had the unthinkable happen at our home. We came home from work to find that we had a fire start in our kitchen and smoke damage throughout the entire house. It was a very overwhelming and terrifying time. You think what now? Where do I go? Who fixes my house? How do I begin this process? Fire Clean became involved almost immediately. Fred Becker came out to assess the damage to the contents in our house and help us determine what could and couldn't be saved. Brian Moran began to work up an estimate on the cost of repair the home itself. They both were out the morning after the fire working with us and explaining the process. Both gentlemen were a pleasure to work with and made the process as seamless as possible. They both worked very closely with us and with our insurance adjuster to ensure that everyone was talking and was on the same page.

FireClean's staff of contractors and sub-contractors were great to work with as well. My home was repaired and it looks amazing. If we had any questions or issues along the way Daniel, our project manager, would meet us at the house and make sure we understood what was going on. It was a very long process but one that FireClean handled very well. At the end of the project FireClean had their cleaning crew come out and make sure that everything was spotless and that the home was ready to move back into. They even made sure that everything they were storing for us was delivered to our home.

7 months later it was time for us to finally move back home. FireClean had us complete a punch list of anything that we felt we weren't quite happy with or if there was something that needed to be done. We provided the list and they ensured that everything was taken care of in a timely fashion.

We have had a great experience working with FireClean on both the contents side and the home repair- we would highly recommend them to anyone who finds themselves in the same situation that we did.

Thank you for your great work!
Rob and Gina Meziere