



# THORNDALE BEACH SOUTH CONDOMINIUM

5855 NORTH SHERIDAN ROAD • CHICAGO, ILLINOIS • 60660

October 27, 2010

FireClean Restoration  
653 Touhy Ave.  
Elk Grove Village, IL 60007

I wanted to take a moment and commend you and your staff on the great work that was done during our exhaust system cleaning. It was the first time the kitchen and bathroom exhaust system was cleaned in forty-three years so your crew had a challenge. Owners have been happy with the results and have noted that the smells are gone and the system is working properly. Entering 226 units and cleaning 547 vents was a challenge that your crew did a great job on. Owners found your staff to be knowledgeable, cautious of personal items and space, and friendly.

FireClean Restoration has always come through for us in all our issues. From flood clean-ups and restorations to the unfortunate situation of cleaning after a deceased individual; FireClean has always been helpful. You have also helped us in fumigation and clean-ups of abandoned units. Every time we have called FireClean we have had crews arrive in less than an hour and they have always been professional and helpful. FireClean has made working with insurance firm less painful and a lot simpler.

Thank you for all you and your crew at FireClean have done for us. Keep up the great work.

Sincerely,  
Chicagoland Management & Realty, as Agents

  
Atica Sabovic  
Property Manager